

Client: Data Interchange PLC

Electronic Data Interchange

THE CLIENT

Data Interchange is a leading international provider of Electronic Data Interchange (EDI) and eBusiness solutions. With over 30 years' experience, Data Interchange has helped thousands of satisfied customers collaborate with their customers, suppliers and partners. Data Interchange operates a global B2B network, Dinet, that enables trading partners all over the world to do business electronically.

The company provides software and services for supply chain management, order processing, business integration, data synchronization and electronic funds transfers – targeted at all business sectors, including automotive, retail, government, finance and chemical.

WHY MSC R&D WAS CHOSEN AS THE CLIENT'S PARTNER:

Having successfully used MSC R&D in the past to undertake their R&D Tax claims, Data Interchange felt that, with the knowledge and experience they had gained working with MSC R&D, they were in a position to undertake their own claims in future, using their accountant.

However, this approach turned out to be unsatisfactory for three key reasons:

- The time and resource required to produce the technical report to a similar standard to the MSC R&D one was much greater than anticipated.
- Data Interchange were uncertain as to whether they had produced the optimum result.
- Without a competent partner such as MSC R&D to handle any queries from HMRC, Data Interchange felt exposed.

Consequently a decision was taken to re-engage with MSC R&D for the 2015 year end claim.

THE MSC R&D SOLUTION:

A MSC R&D team of two experts (Financial and Technical) spent a day with the client identifying eligible projects with the technical team and accessing relevant financial data. A detailed report was subsequently prepared for Data Interchange to submit to HMRC as supporting documentation for its claim.

BENEFITS:

The MSC R&D process minimised the risk to Data Interchange and the time required of their management to prepare the R&D Tax claim.

With robust supporting documentation produced by MSC R&D, Data Interchange were fully compliant in the event of a HMRC audit.

With the help of the MSC R&D team, Data Interchange were able to make significant savings in the tax liabilities for their 2015 year end claim.

WHAT THE CLIENT SAYS

"Trying to do our own R&D Tax claim, we soon realised what the benefits were of working with an expert partner. MSC R&D's technical expertise, combined with their in-depth understanding of the R&D Tax Credit scheme, always results in a time efficient, optimised and fully compliant claim. Their value add is without question."

Andrew Filby
Development Director – Data Interchange PLC

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